

RAKAN MASJID MINISHOP

by

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Dissertation submitted in partial fulfilment of
the requirements for the
Bachelor of Technology (Hons)
Business Information System
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CERTIFICATION OF APPROVAL

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**A project dissertation submitted to the
Business Information System Programme
Universiti Teknologi PETRONAS
in partial fulfilment of the requirements for the
BACHELOR OF TECHNOLOGY (Hons)
BUSINESS INFORMATION SYSTEM**

Approved by,



Ms Emy Elyanee Mustapha)

**UNIVERSITI TEKNOLOGI PETRONAS
TRONOH, PERAK**

July 2007

CERTIFICATION OF ORIGINALITY

This is to certify that I am responsible for the work submitted in this project, that the original work is my own except as specified in the references and acknowledgements, and that the original work contained herein have not been undertaken or done by unspecified sources or persons.



SORAYA BINTI MATNOR

ABSTRACT

The purpose of this report is to propose a web-based electronic commerce (e-commerce) called "Rakan Masjid MiniShop". Its main objective is to serve as an alternative for the Universiti Teknologi PETRONAS (UTP) community to purchase books online. The scope of study of this proposed project is within UTP only with the students, lecturers and staff of UTP as target users. The methodology applied in executing this project is prototyping-based methodology. This report also includes some findings on e-commerce, online bookselling, and a few universities which have already establish their own online bookstores and became successful. The results of surveys on user's preferences in purchasing books online are also included. The activity diagram will guide user on the system navigation. This project is expected to benefit the organisation of Rakan Masjid UTP by enhancing its business activities and improve its business management within the campus through online purchasing.

ACKNOWLEDGEMENT

In the name of Allah, Most Gracious, Most Merciful. Praise upon Allah the Almighty for giving me the strength, inspiration, and time to successfully complete my Final Year Project (FYP) Part A and Part B. First and foremost, I would like to thank the FYP committee for approving my proposed project entitled “Rakan Masjid MiniShop”. Thank you to my supportive supervisor, Miss Emy Elyanee Mustapha, who helped me a lot along the completion of this project. With her guidance and advice, I was able to perform my task and research well throughout the two semesters for both Part A and Part B. Not to forget, greatest appreciation to my other lecturers and my friends who have always supported me by giving useful advices and sharing their knowledge and thoughts. I would also like to thank my beloved parents for their continuous support and guidance. Last but not least, thank you to all individuals whose names have not been mentioned but have been very helpful in making my final year project and report successfully done. All helps and supports are very much appreciated and will always be remembered.

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CHAPTER 1: INTRODUCTION

In UTP, buying and selling activities amongst the students are very common. These young business people sell various types of items, from food to computer equipments. Advertisements on notice boards can be found at every village as a method of promotion. Sometimes, the business are done virtually over UTP local Internet Relay Chat or MiRC on certain channels whereby the sellers would promote and advertise their products on MiRC and the students will personally instant messaging them for purchasing activity. This is the easiest, informal way to do business online within the campus.

1.1 Background of Study



Figure 1.0: Rakan Masjid UTP Logo

Rakan Masjid Universiti Teknologi PETRONAS (RMUTP) is a student club which is under the supervision of UTP Mosque's Administration Unit. It has seven departments in service under this club, which are the Academic department, *Tarbiyyah* (Education) department, Multimedia and Publication department, Outdoor Activities department, Public Affairs department, Welfare department, and lastly, the Economic department. These departments hold different job scope and responsibilities.

The Economic department is responsible to generate money in order to financially support the activities or events organized by the club. It operates its business everyday

from selling food to books to clothing through their appointed committee members at the student hostels. Facing the challenges of not being able to fulfill some of the requests or demands, it is proposed that RMUTP should operate an online business so that customers can order and purchase their items easily over the Internet.

1.2 Problem Statement

The idea of building an e-commerce for Rakan Masjid came up to overcome problems as below:

Finding, buying, and selling used textbooks

As new semester starts, students will be busy searching for used textbooks. They prefer used ones because it is cheaper yet the contents are still up-to-date with the current syllabus. For the senior students, finding these books might be easy because most of them have good 'networking' amongst the students but for the younger ones, it would be tiring to search for the books from one block to another block since there are limited number of people they know. Not all senior students advertise their textbooks for sale, therefore it depends more on the juniors students' effort to look for them.

A few semesters ago, UTP Student Representatives Council (UTPSRC) came up with an initiative to collect and sell used textbooks on behalf of students. They provided this service for free. Their effort was good that they were trying to help students with this problem. However, some students found that it was not effective enough because students had to go to the SRCUTP booth to check on available books and if the books are not there, they would have to come back again later to check again. For this project, the Economic department of Rakan Masjid will collect the used textbooks from the students, list down the books' details, and advertise online. Students or buyers will only have to check on the books availability over the internet, thus saves time and energy.



Providing various genres of books to read

None of the mini markets inside the campus that sells books from various genres such as motivational books or novels. Students would have to go to town to purchase one, which cost them time, money, and energy. The project is hoped to help students with their problem through purchasing books online. The focused genres will be academic-based, religious, technological, novel, motivational and general books which are to promote constructive reading materials that will help to improve a student's way of thinking and broaden their knowledge.

Effectiveness in selling items online

Rakan Masjid has been facing problem whereby there are insufficient number of economic department's members at a few hostels, thus causing difficulties in operating business there. This project is expected to help the Economic Department to boost their economic income by serving the customers better at a wider range whereby students can reach the business anytime anywhere. This is why the slogan used is "Where the shop is closer to you". Other than books, the web-based electronic commerce (later, the term e-commerce will be used) will also sell other items such as merchandise and apparels as part of their online selling products.

1.3 Objective and Scope of Study

Based on the background of study and problem statements stated, below are the objectives of the project:

- To become an alternative in purchasing books within UTP campus.
- To sell books that is constructive and informational to promote reading and knowledge-gaining.
- To be a one-stop centre for purchasing souvenirs and apparels.



1.4 Relevancy of the Project

Rakan Masjid MiniShop is relevant to be implemented since there is no physical bookstore inside UTP campus that sells items as what are featured on the Rakan Masjid MiniShop. Based on the problem statements mentioned earlier, it can be related to the relevancy of the project whereby it can help students with purchasing books or academic materials online.

1.5 Feasibility of the Project within the Scope and Time Frame

The focused customers for this project will be the UTP students and staff. This is because the project is developed mainly to help them out with the problems of finding and purchasing books, without the need to go out of the campus. It is believed that the time frame is fair for the development and implementation of the project.

CHAPTER 2: LITERATURE REVIEW AND/OR THEORY

2.1 Online Bookselling Industry

Selling books online requires proper and wise business strategy. The business should provide customers with books that they enjoy reading and meeting their expectations in terms of quality and price. In terms of the usage of internet, it gives the ability to reach more customers at lower cost. It is crucial for any business or firm to plan its strategy in order to become successful and competitive, and to maintain its performance even when there are threats from other business firm.

Dr. Colin Combe from Caledonian Business School, Glasgow Caledonian University, in his research entitled *“The Management of E-Commerce Strategies for Sustaining Competitive Advantage in the Online Bookselling Industry: The Case of Amazon.com”* noted that the innovation of the internet provides a vehicle for entrepreneurs to create new business ventures aimed at a wide range of markets from specialist niche through to mass consumerism. This is true as venturing into a new business area that no one has done before could lead to a brighter chances of being successful since there is no competitors yet.

As of today, many people are involved in online bookselling industry because it is a trend to purchase items over the internet. However, its efficiency and successfulness is determined by the number of customers and the type of products that reach customers quickly and at lower cost. Having the barriers in languages that affect people’s opinion and perception towards the firm — user friendly or hard to understand, it will be useful to use languages that most people can understand. Better yet, the firm can provide a few choices of languages that customers can understand and choose from options available.

Moving from bricks to clicks, the internet helps to improve business opportunities whereby a firm can operate two business operations at once — traditional bricks and mortar firms and virtual market. This strategy is excellent because customers can either browse for items online and purchase at physical store or look for items at physical store then buy online. While looking for items at the physical store, customers can go for window shopping and explore other products available. If the business is lucky, customers will drop by again next time for their next purchase.

2.2 Universities Online Bookstore

In the United States, there are a few universities that have their own online bookstores, for example Winona State University Bookstore (<http://www.wsubookstore.com/>), University of Oregon Bookstore Online (<http://www.uobookstore.com/>), and University of Toronto Bookstore (<http://www.uoftbookstore.com/online/>).



Figure 2.0: University of Oregon Bookstore Online Home page



University of Oregon Online Bookstore, Inc. which is currently named as The Duck Store, has the vision to become *a vital, independent Bookstore that is a relevant resource for the University of Oregon*. It has nonprofit missions to provide course related materials at the best possible prices through the benefit of not-for-profit status; economically and efficiently provide services and products that make attending and working at the University of Oregon both convenient and enjoyable; expand strong relationships with the university community by soliciting and responding to suggestions and needs; and meet or exceed customers' expectations through caring team philosophy and a high standard of personal interaction.

The Duck Store looks to the future as a knowledge business rather than the book business because its core purpose of existence is to help facilitate teaching, learning, research, and quest for knowledge. It offers convenience in placing orders and purchasing materials so as to make it easier for the students to obtain course related materials such as textbooks and to provide services at its best in order to meet customer's expectation and achieve its vision. Customers will find that it also sells items such as general books and computer hardware and software, provide information on current price of computers and notebook computers, and advertising upcoming events in University of Oregon at the home page. It is a good idea to include useful information such as above so that students are aware of what is happening around them, besides involving with buying and selling items online.

The Duck Store is an example of a successful online store whereby it manages to open up four outlets outside the campus and one campus outlet. The items sold are mostly books, course equipments, and merchandises. The store was heavily supported by the university that it was financed by the Associated Students of the University. This strategy is a wise action to take because it shows that the business is important to the university and that the university believed that they will be successful. Even though the store faced challenging moments during its earlier years, in the end, it manages to expand the business and became profitable.

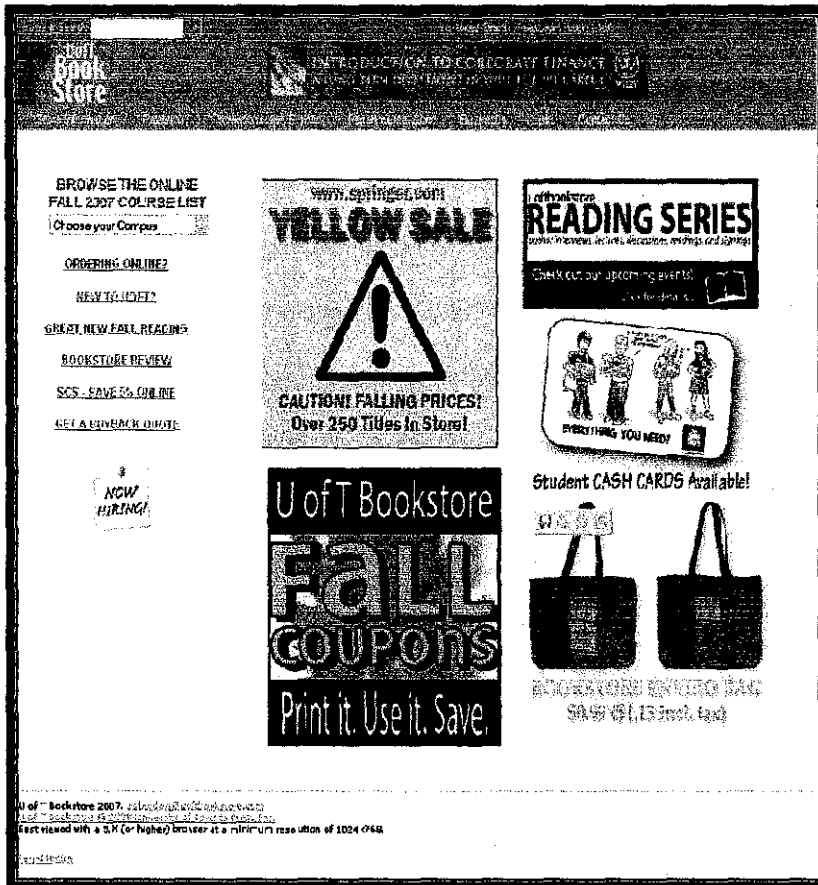


Figure 2.1 U of T Bookstore Home Page

University of Toronto also has an attractive online bookstore named U of T Bookstore. Not only it focuses on selling books, it also features items such as medical equipments, stationeries and supplies, and computer device that students may need for their course projects in order to help and support the students. This university online bookstore is simpler than The Duck Store from the page layout until the range of products it offers. Despite its simplicity, the university actually has expanded to a total of seven locations across its three campuses and this includes the Campus General Store (1995) and the Varsity Sports Store (2000). Since 1998, the store has been named Campus Bookseller of the Year for five times by the Canadian Booksellers Association, including the current one in 2006. To be successful, a good business planning and financial support is required to help in ensuring the business prosper and able to expand.

2.3 E-business and E-Commerce in Malaysia

Below is a turn of phrase quoted from an article on <http://www.msc.com.my> regarding electronic business or e-business and e-commerce in Malaysia;

“Three years ago, we had predicted that for e-commerce to take off, there had to be at least 30 percent Internet penetration. Now, there are about seven million Internet users in Malaysia. That’s over 30 percent Internet penetration of the Malaysian population,” observed Dr Muhammad Ghazie Ismail, Senior Vice President Corporate Investments of MDC. *“So, now that we have achieved the critical mass, it’s time to tackle the next issue”*.

The next issue meant to be tackled here was lack of trust by Internet users in Malaysia towards e-business transaction. Until today, fraudulent transactions is still happening everyday and this has made the situation very challenging for the government to encourage Malaysians to get involve with online business. If there is about 30 percent of Malaysians online, only a few of them will dare to conduct transactions online. To date, quite a number of Malaysians have their own credit card and they have the perception that credit card fraud can happen anytime during online transaction so it is safer not to conduct transaction online, but the fact is that it happens more easily during offline. This has become a challenge for any online business in Malaysia to educate people, make them understand more about e-commerce and how it actually works, and changes their perception about online payment. Although there is improvement in terms of security of payment, risks will always remain as technological advancement could cause any new problem or challenge to exist.

CHAPTER 3: METHODOLOGY/PROJECT WORK

3.1 Methodology

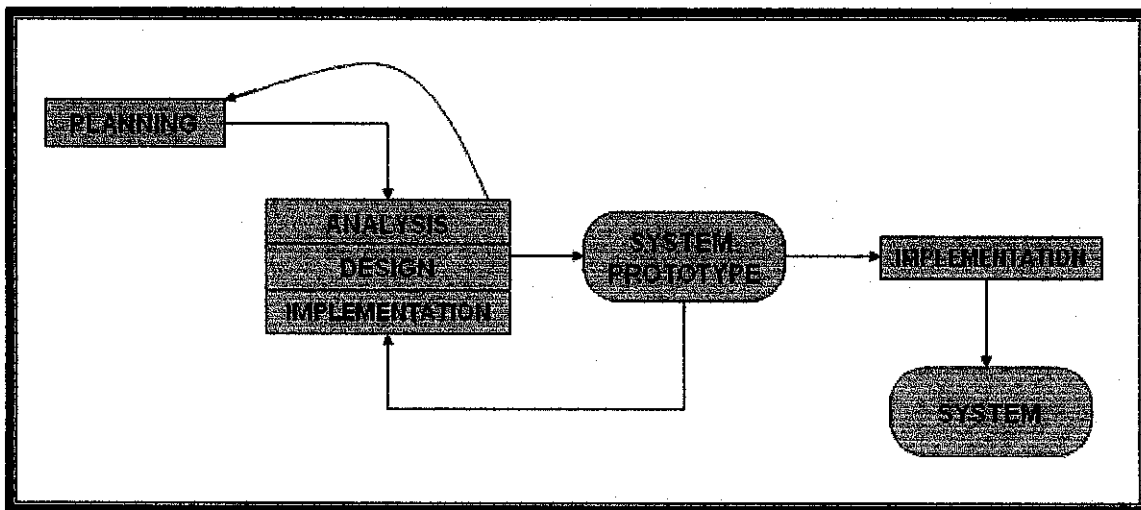


Figure 3.0: Prototyping-based Methodology

For the research and development of Rakan Masjid MiniShop, Prototyping-based methodology is applied. It consists of five main stages that include the planning stage, the analysis, design and implementation stage which are performed repeatedly and concurrently until the system is completed, the system prototype stage, the implementation stage, and the system stage whereby the final product is produced.

1. Planning

- Discuss with students to identify problems faced when there is no physical bookstore that sells used textbooks and other non-academic books.



- Do a survey to gather more information from students before developing the project so that the final product meets the customer's requirements.

The project planning includes some details as below:

- i. The Economic department of Rakan Masjid will manage the business and as the owner and administrator of the online business.
- ii. Only authorized personnel can view customer's information and update product database for security, professionalism, and efficiency purposes. This is to avoid any problem while running the business.
- iii. The administrator shall update the contents of the e-commerce from time to time and alert with all orders. Any problems faced should be overcome instantly.

2. Analysis, Design, and Implementation

- Assess technical and management risks.
 - Design the system based on planning and information gathered to meet customer's preferences and requirements. It visualizes the idea on how the system will be developed and implemented as a final product.
 - Implement the system even though the product is not a final product yet.
- All this three phases need to be done repeatedly. If there are risks or problems during this stage that is vital, changes on the planning stage should be done.

3. System Prototype

- The system prototype provides a minimal amount of features. The first prototype is the first part of the system that user will use. This prototype is shown to the users and they will give comments that are used to re-analyse, re-design, and re-implement second prototype that provides more features on the system. This stage continues until users are satisfied and agreed that the prototype provides enough functionality to be installed and used.



4. Implementation

- Once users are satisfied with the features and functionalities, the prototype is installed and used by the Economic department.

5. System

- The installed prototype is now called a system which is the final product. Refinements may occur to meet current demands and preferences.

3.2 Tools

3.2.1 Hardware

Table 1 shows the minimum requirements for the computer hardware to be used for the project development and implementation.

Device	Specification
Operating System	Microsoft Windows XP
Processor	Intel Pentium 4, 2.60 GHz
Memory	256MB of RAM
Disk Space	20GB
Other peripherals	Monitor, Keyboard, Mouse

Table 1: Minimum requirements for hardware



3.2.2 Software

Table 2 shows a list of softwares required for the project.

Software	Purpose
Macromedia Dreamweaver 8	To ease the process of developing the website with its built-in functions and features.
Microsoft Notepad	To edit and re-design the web pages.
Macromedia Fireworks MX 2004 Adobe Photoshop 6.0	To design and enhance images and pictures to be used for the project.
FreeWebShop	To serve as shopping cart.
Xampp	As local web server.
Apache MySQL	To serve and store database.
Microsoft Internet Explorer	To view the project as real system.
Microsoft Office 2003	To document the project.

Table 2: Softwares required for project development

By using programming languages such as Hypertext Preprocessor (PHP) for the database and JavaScript, Cascading Style Sheets (CSS), HyperText Markup Language (HTML), and eXtensible HyperText Markup Language (XHTML) for the layout design, it should have features such as attractive page layout, databases for inventory and user information, and electronic catalogue or e-catalogue whereby customers can browse for items available and select items to be purchased. This method is cost effective, time-saving and energy-saving because users can browse through the e-catalogue over the internet and get required information on items before any purchase is made.

CHAPTER 4: RESULTS AND DISCUSSION

4.1 Results and Discussion

4.1.1 Use Case Diagram

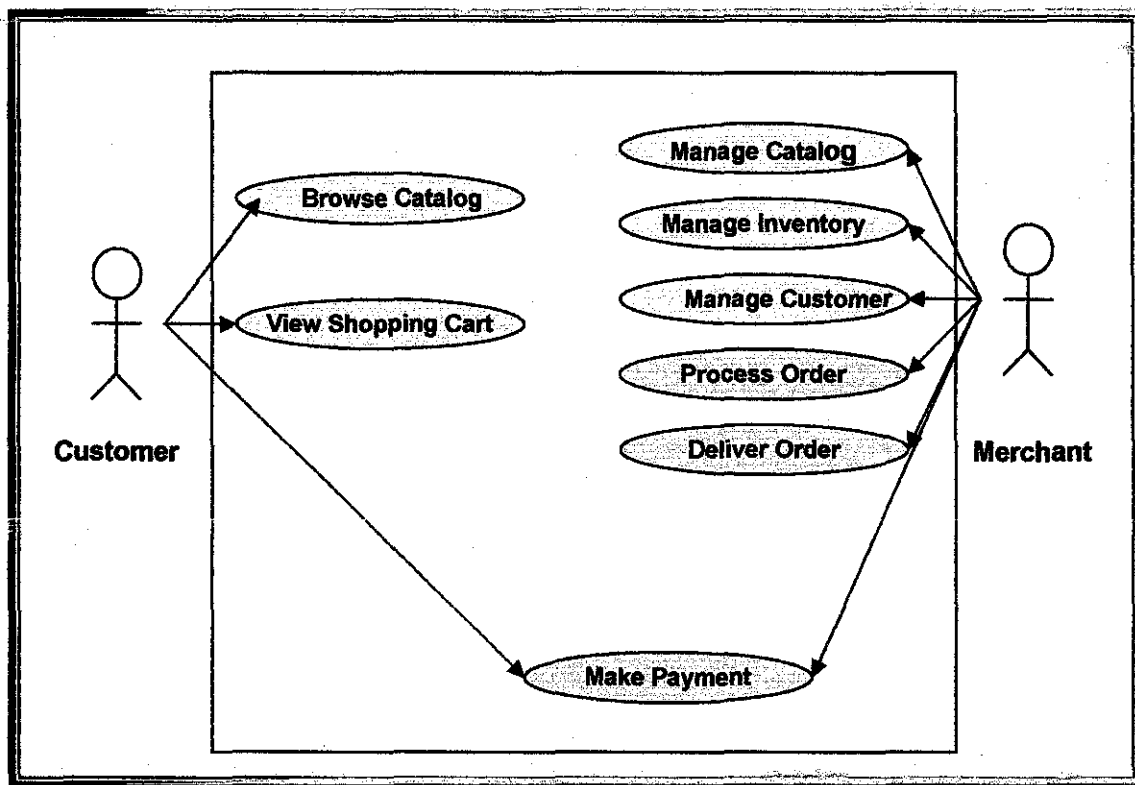


Figure 4.0 Use Case Diagram for Rakan Masjid MiniShop

Based on the diagram, customer can perform three main activities while using the system. Customer will browse for items, view and update items in his or her shopping cart, and checkout when ready to make payment. As for the merchant, he or she will manage and update the catalogue from time to time. The merchant will also manage the inventory, customer's account, process any order received from customers within timeframe and costs, and deliver order to customers as soon as customers have made their payments.



4.1.2 Activity Diagram

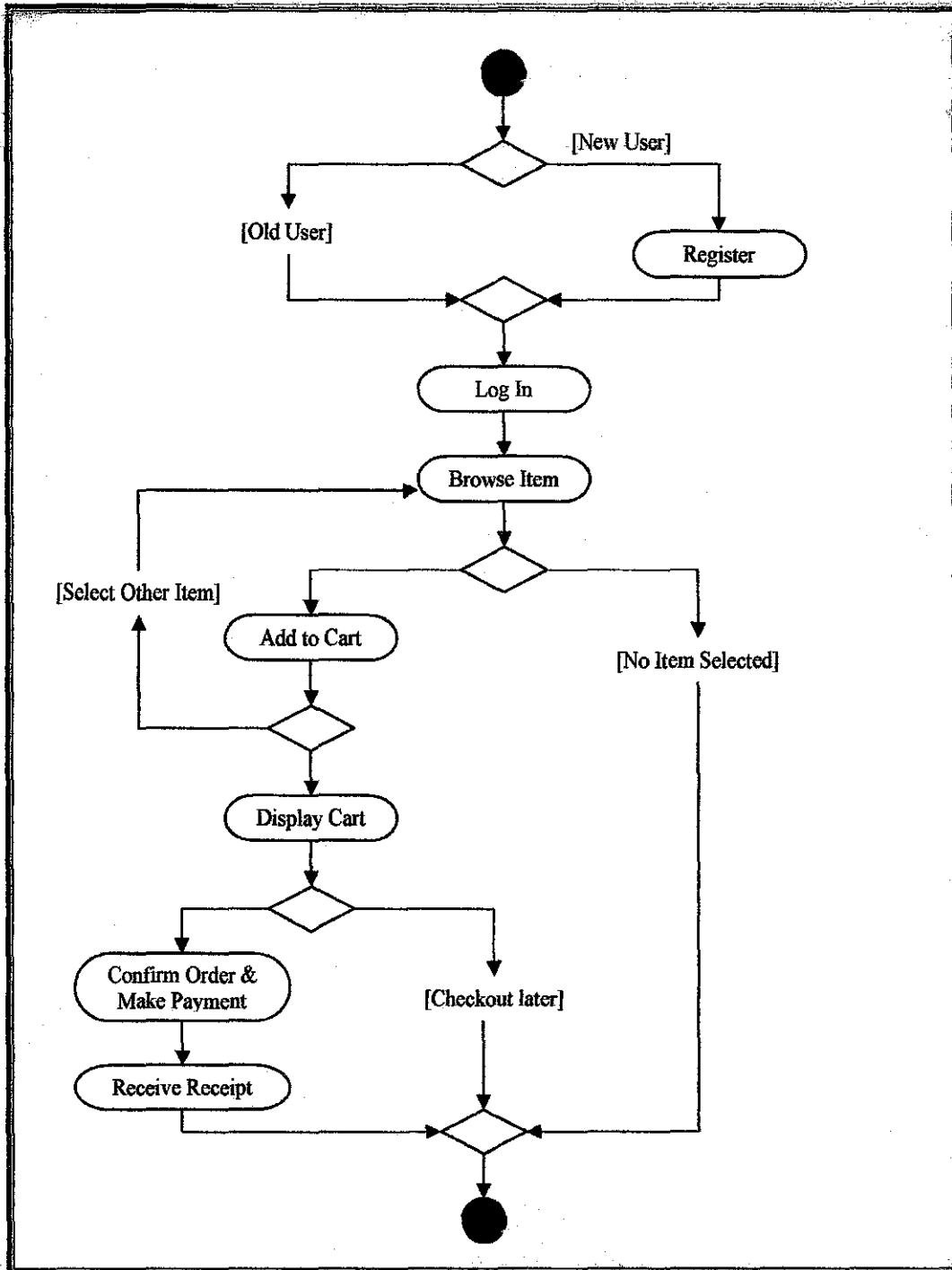


Figure 4.1 Activity Diagram for Rahan Masjid MiniShop



4.1.3 Scenario

A scenario is a very specific sequence of actions and responses that detail how the system will interact with a user. It is useful for pinpointing vague or missing requirements and for verifying that the system does what is expected. A complete system would have several top-level scenarios and each will show a typical interaction with the system.

As for the project, the scenarios are as below:

1. User logs on.
1. System displays welcome message and requests log in ID and password. For new users, they will have to register and create an account first in order to use the service.
2. User enters ID and password.
3. System validates the ID and password.
4. User browses for items and select item.
5. System adds item to the customer's shopping cart.
6. Repeat step 4, 5 and 6 until done.
7. User checks out once done with shopping. If not, user can log off and check out next time.
8. System displays shopping cart, delivery address and billing address.
9. User confirms order and payment method.
10. System processes order and issues an electronic receipt as payment is made.
11. User logs off.

4.1.4 Data Gathering - Survey

A survey has been done regarding e-business or online bookstore in UTP. The questionnaires were distributed to 50 students. The respondents came from first year students until final year students.

Respondents

- 1) 35.42% (17) first year students.
- 2) 25% (12) second year students.
- 3) 18.75% (9) third year students.
- 4) 20.83% (10) final year students.

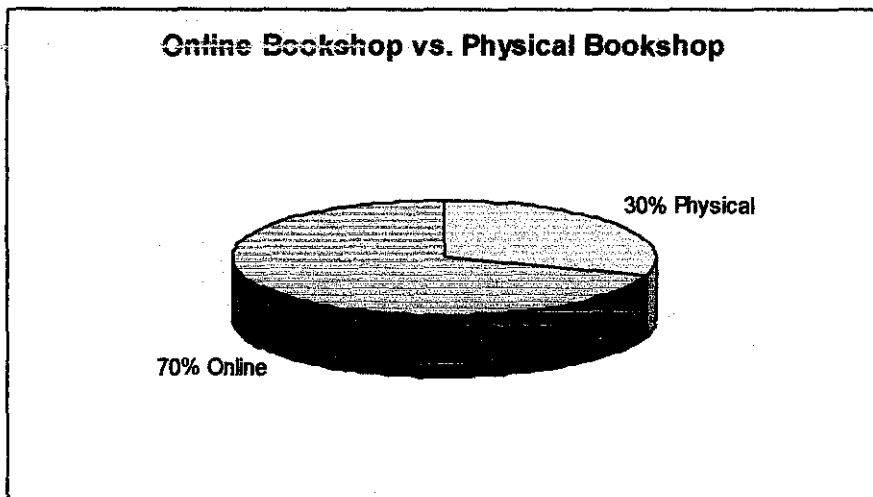


Figure 4.2 Preference – Online Bookshop versus Physical Bookshop

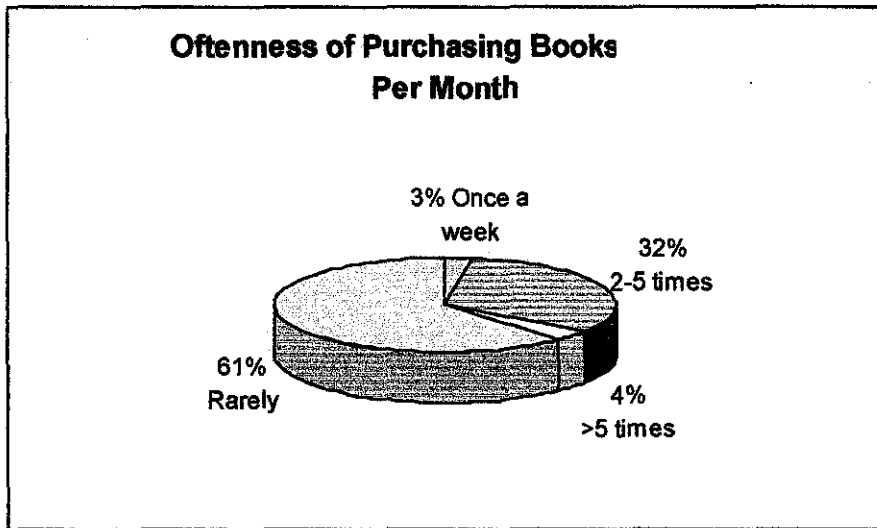


Figure 4.3 How Often Respondents Purchase Book per Month

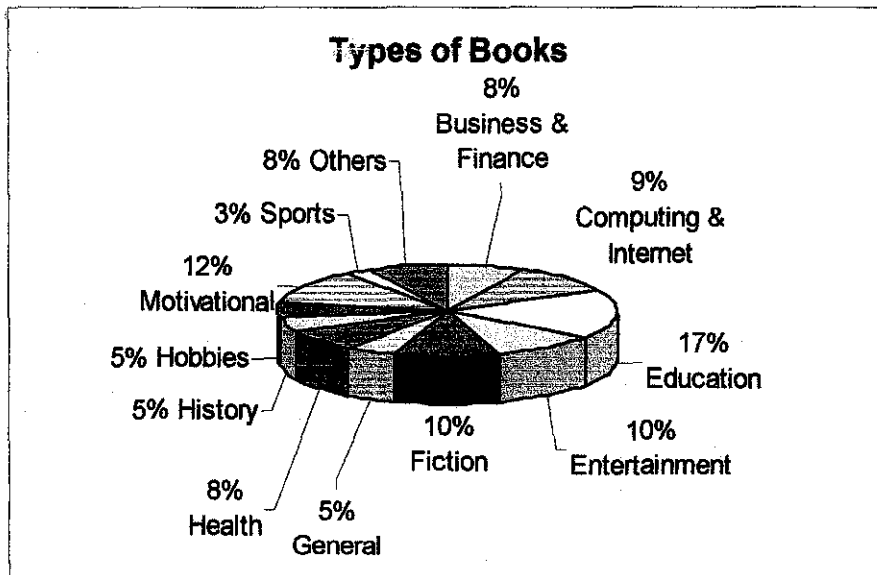


Figure 4.4 Types of Books Preferred by Respondents

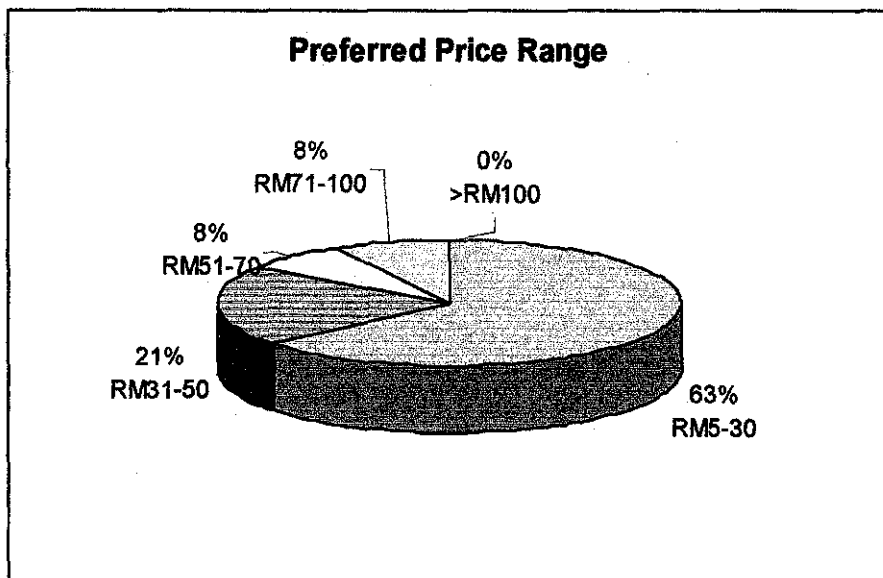


Figure 4.5 Preferred Price Range for Books

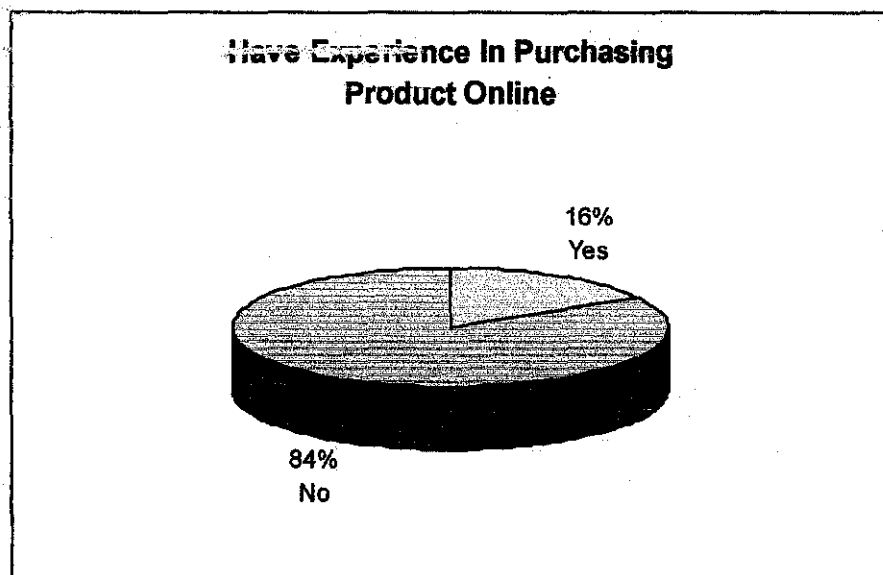


Figure 4.6 Respondents Experienced in Purchasing Online

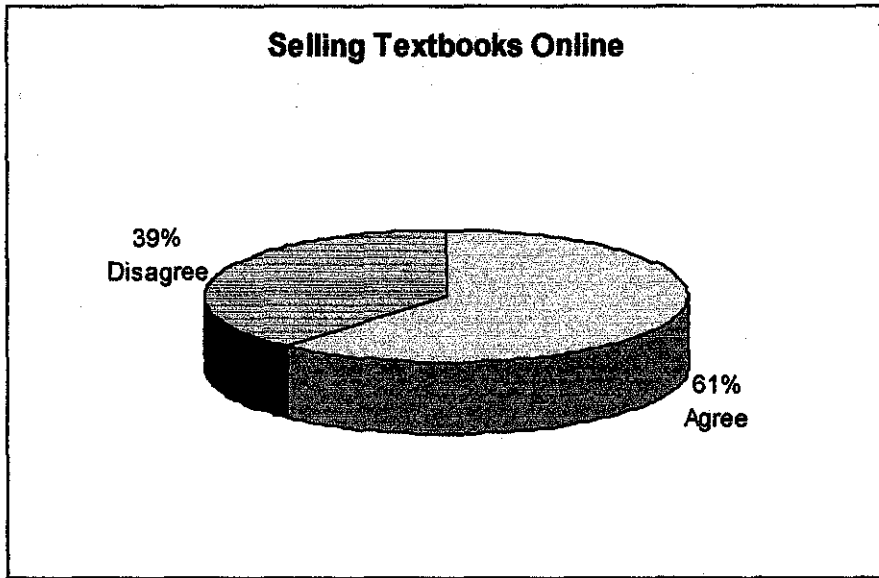


Figure 4.7 Preference – Selling Textbook Online

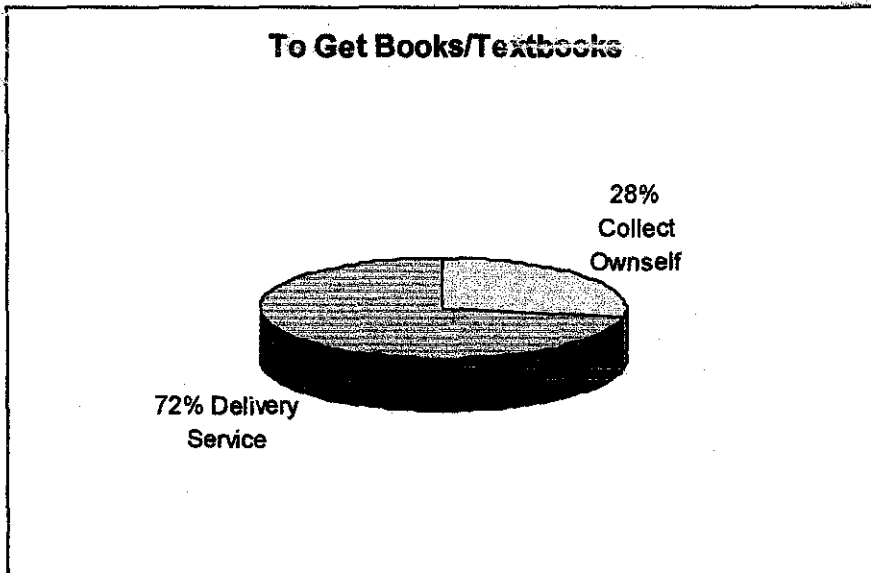


Figure 4.8 Preference – Collect versus Deliver

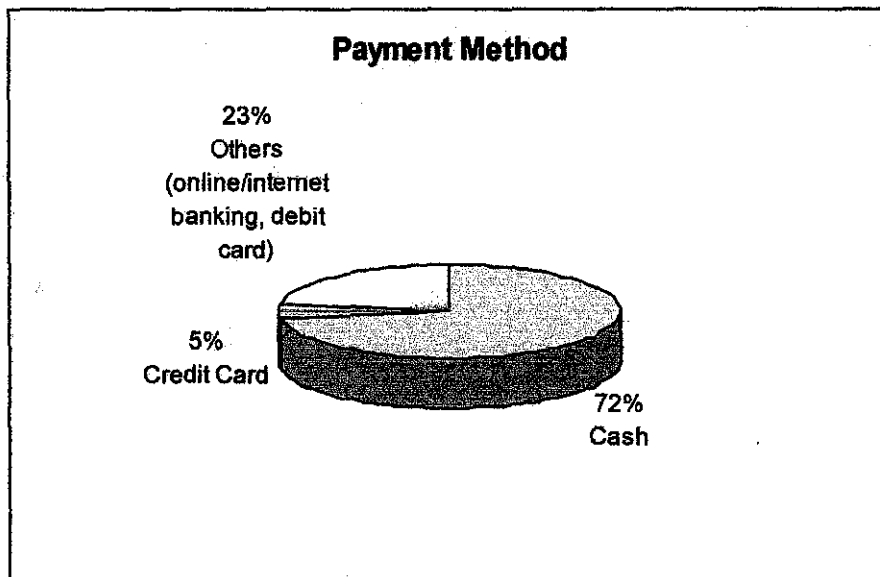


Figure 4.9 Payment Method

Based on the survey,

- 1) 70% of respondents prefer to use an online bookstore rather than going to physical bookstore to buy books.
- 2) 3% of respondents buy books once a week while 61% rarely buy books.
- 3) Most respondents prefer to buy books related to academics and motivational. This shows that most students like to read materials which are educative and factual. Not many of them like to read books related to sports though.
- 4) 63% of respondents prefer to buy books at a price range of RM5 until RM30 each. The author has earlier predicted to get this result because this is the most affordable price for most students.
- 5) 16% or 8 respondents have experienced purchasing products online. Others have only experienced browsing products over the Internet but never purchase anything.
- 6) 61% respondents agreed that textbooks should be sold online.
- 7) 72% respondents prefer to use delivery service to get their purchased items rather than collecting them themselves at the physical bookstore.
- 8) 72% respondents prefer to pay items using cash and only 3 % prefer to use credit cards. Other payment method that they prefer is internet banking whereby they can transfer an amount of money to the seller's bank account.

4.2 Project Interface

4.2.1 Home

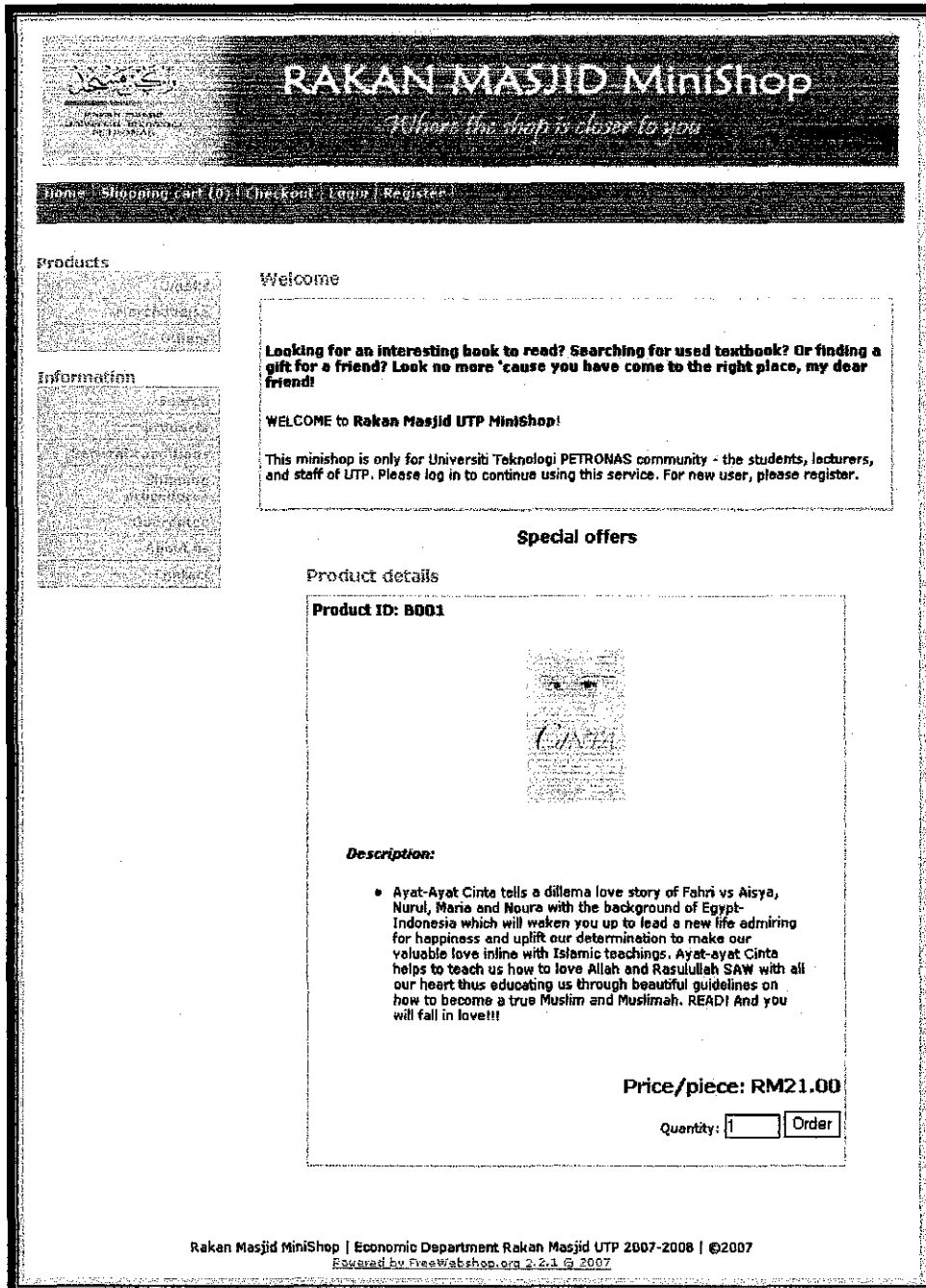
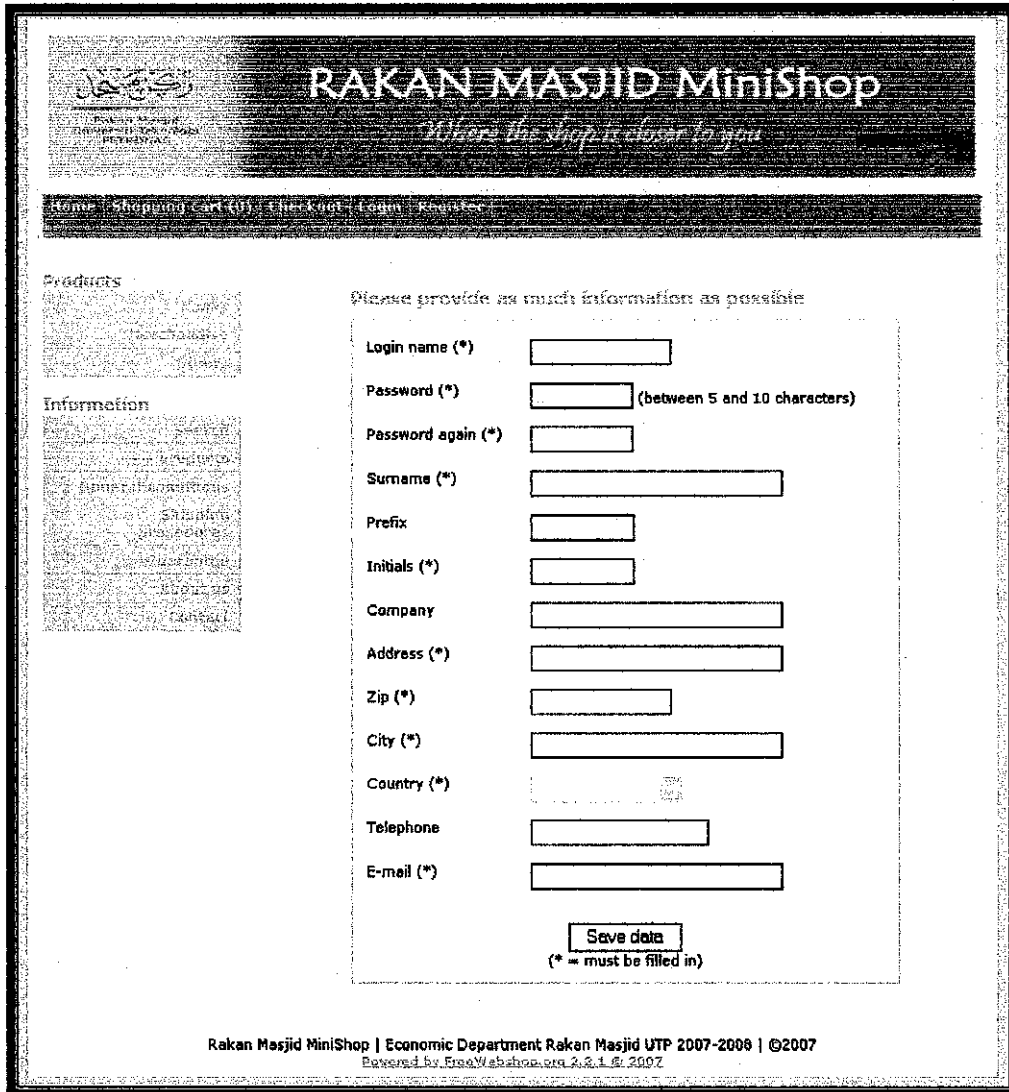


Figure 4.10 Rakan Masjid MiniShop Home page

4.2.2 Register

All new users will have to register as a member before continue to use the system. Personal information are required for transaction and delivery purposes. Customer's information will be kept as confidential.



RAKAN MASJID MiniShop
Where the shop is closer to you

Home Shopping cart (0) Checkout Login Register

Products

Information

Please provide as much information as possible

Login name (*)

Password (*) (between 5 and 10 characters)

Password again (*)

Surname (*)

Prefix

Initials (*)

Company

Address (*)

Zip (*)

City (*)

Country (*)

Telephone

E-mail (*)

(* = must be filled in)

Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | ©2007
Powered by FreeWebshop.com 2.2.1 B. 2007

Figure 4.11 Register page

4.2.3 Login

All users including the administrator will have to log in to the system to continue using the service.

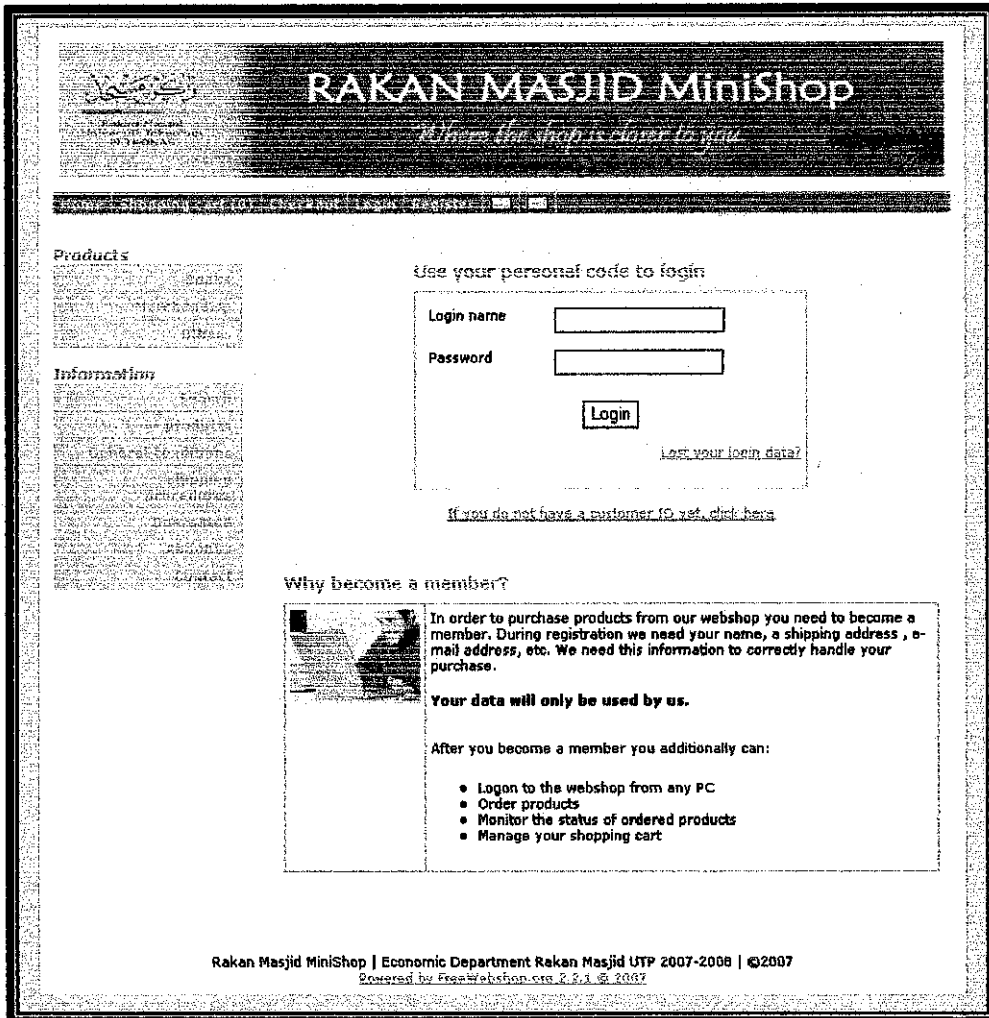


Figure 4.12 Login page

4.2.4 Administration

Administrator will arrive to this page for system maintenance and updating procedures.

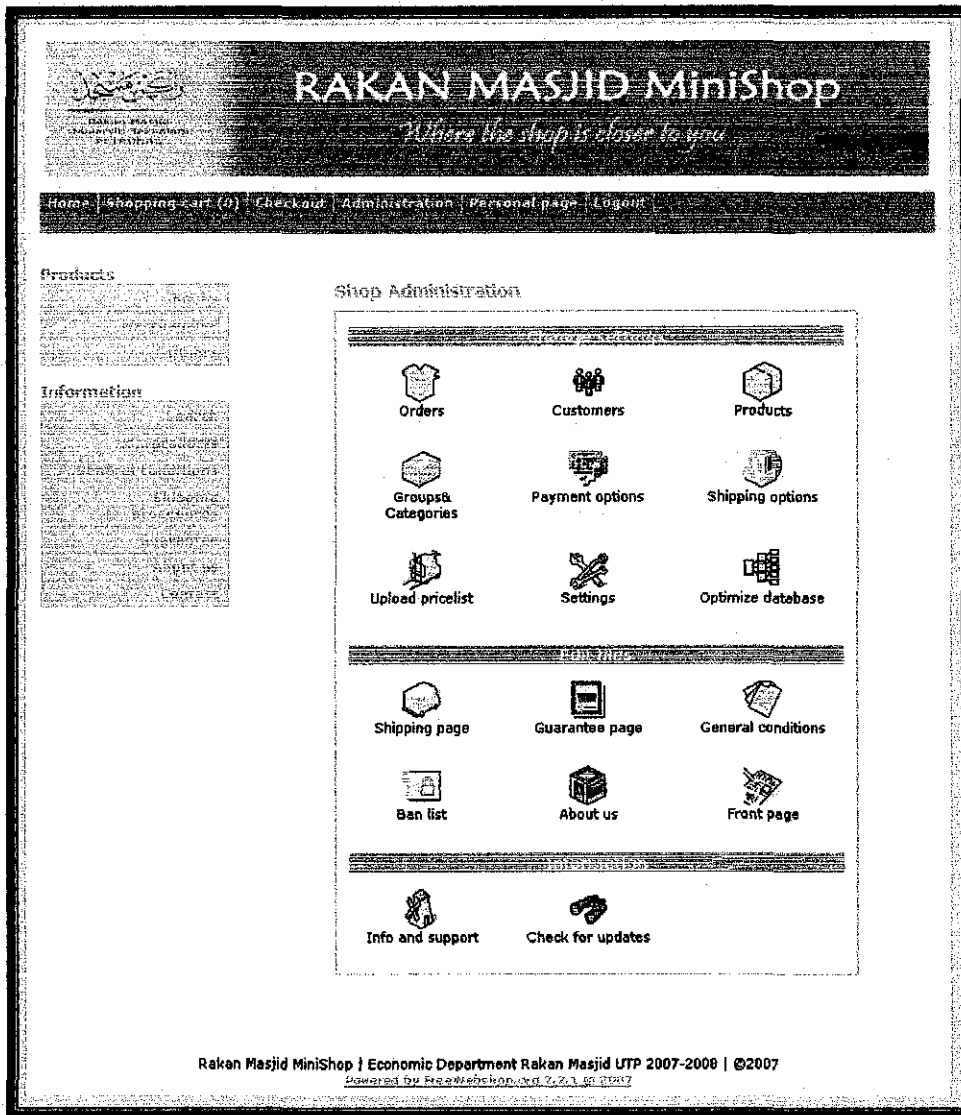


Figure 4.13 Administration page

4.2.5 Customer

Once customer has log in, he or she will arrive to this page. It will display the products, information on online purchasing and procedures, and personal page options or information such as customer ID, change data, orders, and items in shopping cart.

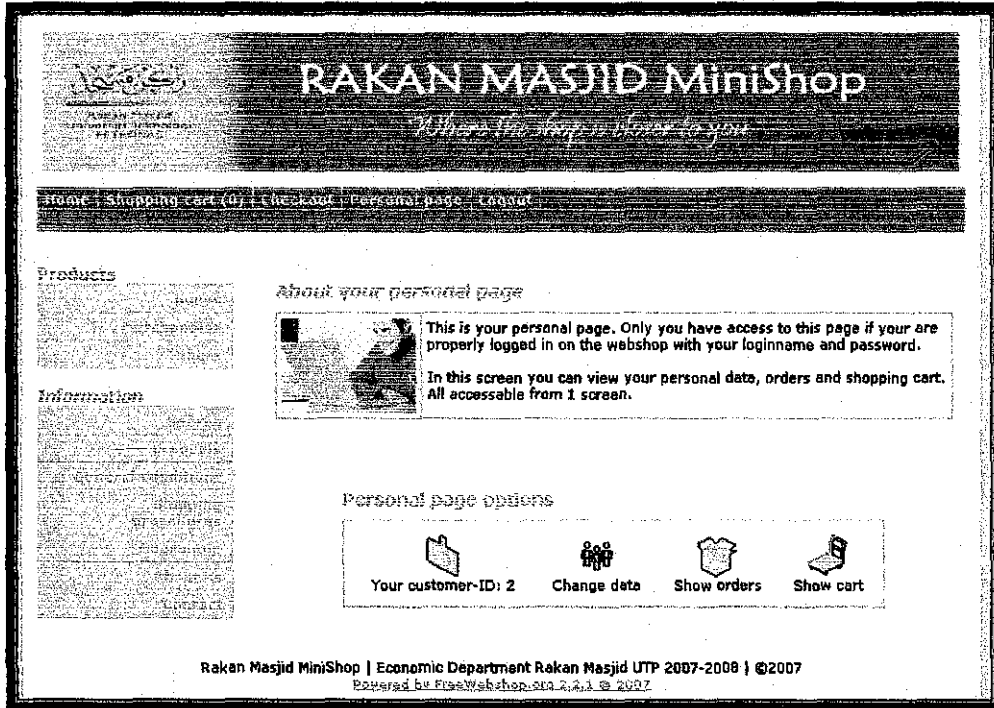


Figure 4.14 Customer page

4.2.6 Products

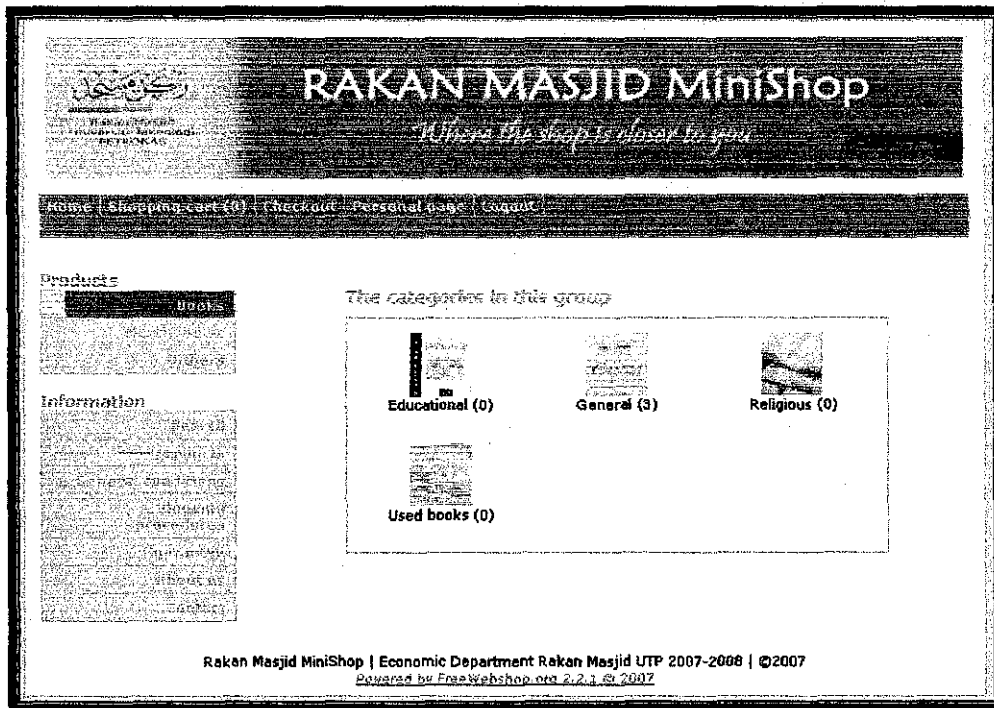


Figure 4.15 Books

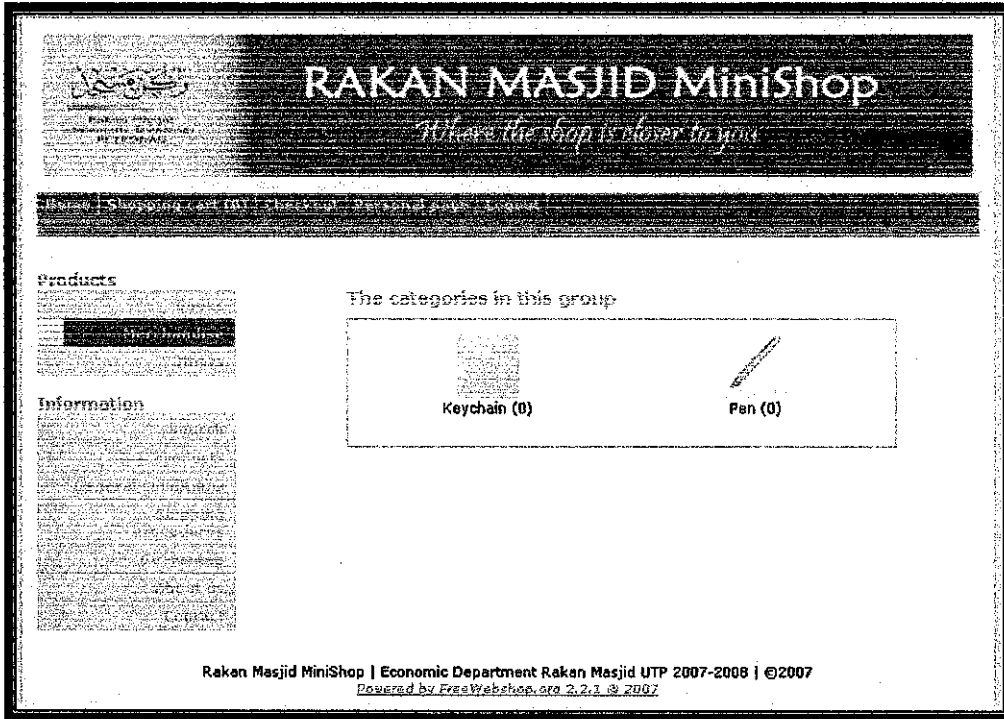


Figure 4.16 Merchandise

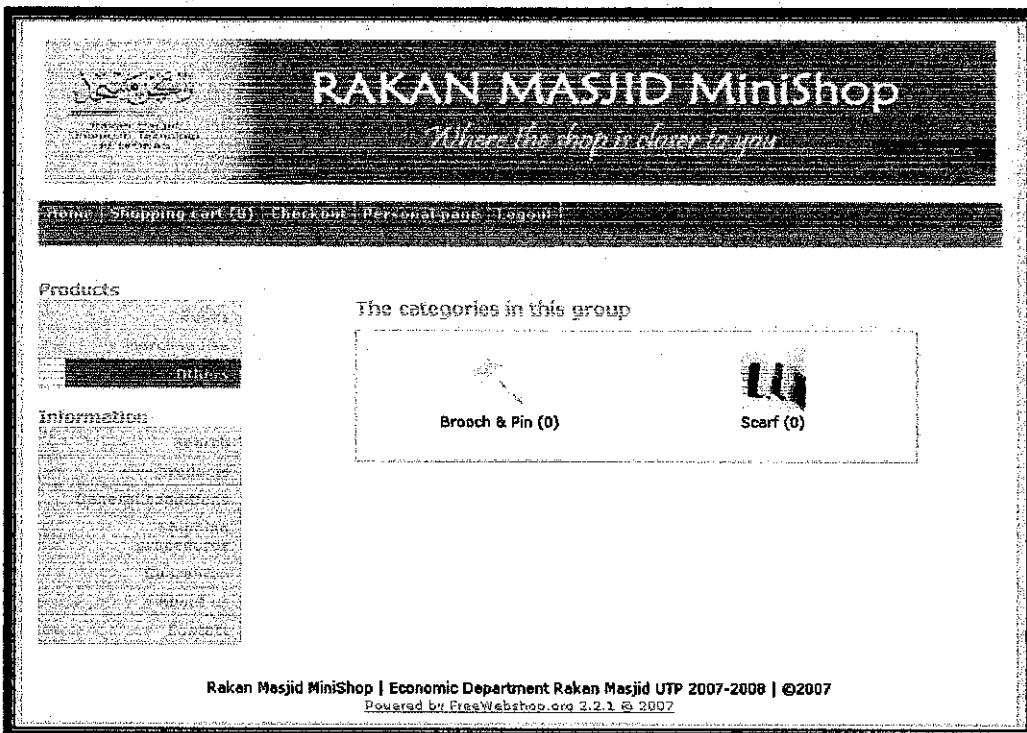


Figure 4.17 Other items

4.2.7 Information

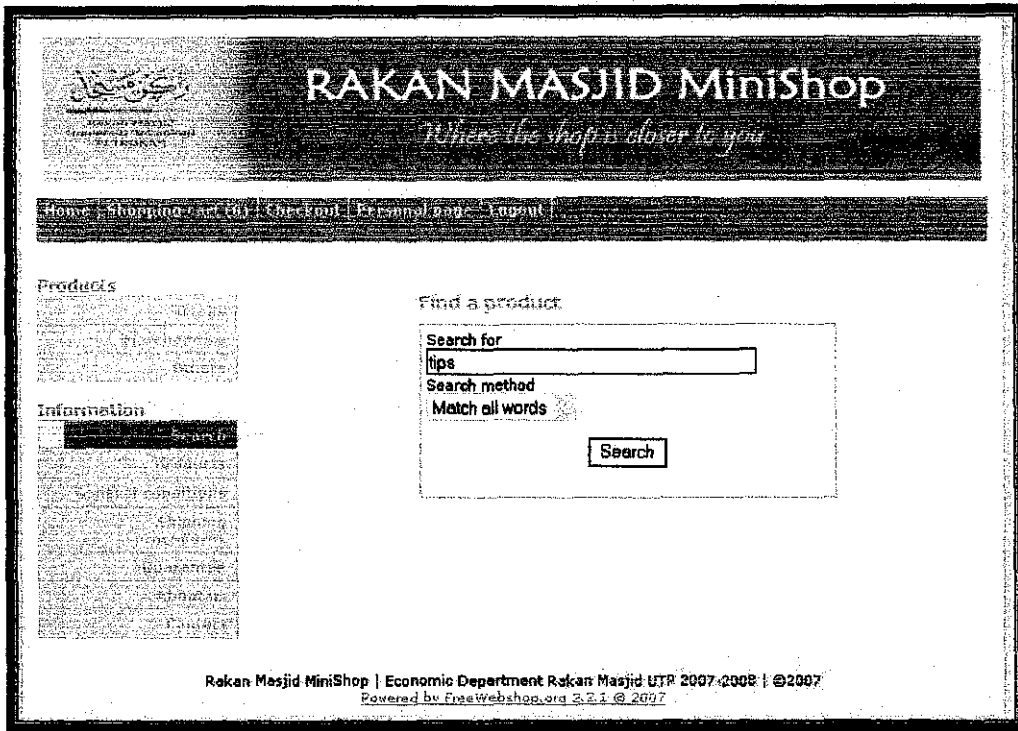


Figure 4.18 Search for Product

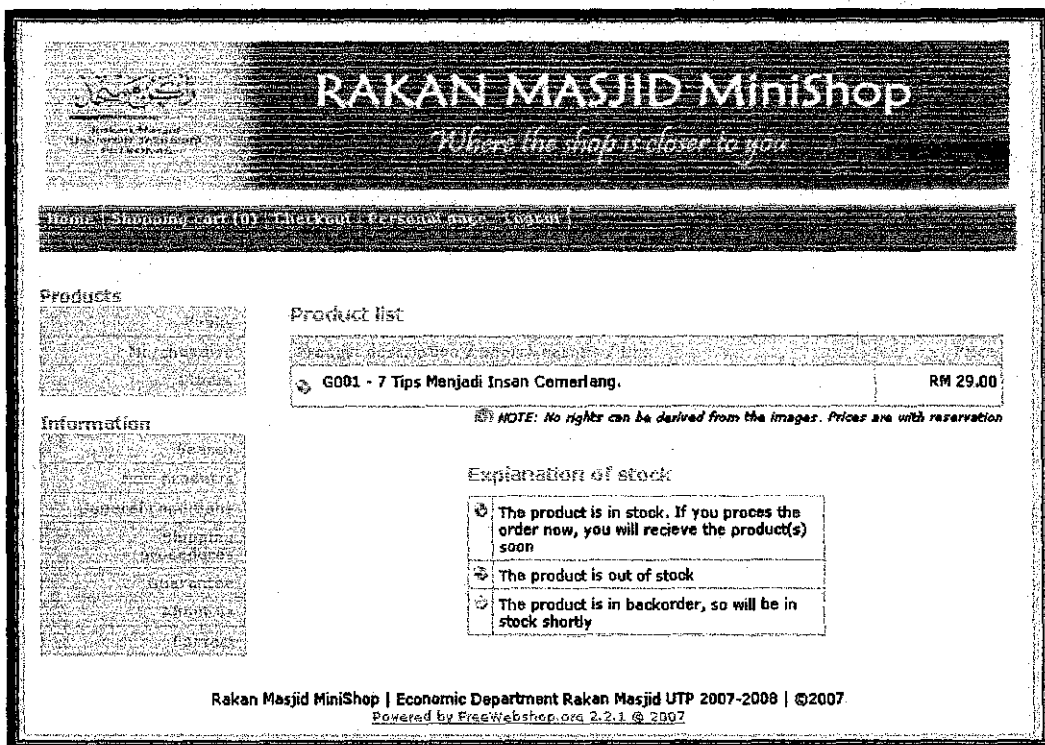


Figure 4.19 Search Result

RAKAN MASJID MiniShop
Where the shop is closer to you

Home | Shopping cart (0) | Checkout | Personal page | Logout

Products

Information

Shipping method

PROCESSING & SHIPMENT

Orders placed online are generally processed and delivered within 2 business days if the products are in stock. If an ordered product is out of stock, you will be notified early via email and the item will be delivered upon arrival. For used textbooks, it will implement first come first serve basis, thus it will be limited to those who orders early, depending on availability.

NOTIFICATION & EMAILS

After your initial online order, we will send you a confirmation email. It will include a list of the products you ordered, the address that the delivery will be sent to, and the total amount that will be charged. You will also receive an order number that can be referenced, in case you have any questions, concerns, or you would like to request a change to your order, send us an email at miniishop@rakanmasjid.com. Any changes to order should be informed within 24 hours of the first order.

You will receive a second email once your order has been delivered. This will list the status of all items ordered, date of processing, and shipping method. The email will also indicate out-of-stock items. Backordered items will be sent as soon as we receive them.

Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | ©2007
Powered by FreeWebshop.org 2.2.1 © 2007

Figure 4.20 Shipping Procedures

RAKAN MASJID MiniShop
Where the shop is closer to you

Home | Shopping cart (0) | Checkout | Personal page | Logout

Products

Information

Guarantee

PRIVACY/NO SELL AGREEMENT

Information you provide us is strictly confidential. Rakan Masjid MiniShop values its customers and is committed to responsible practices in handling customer information. We do not sell or share any of the information you provide to us. We do not authorize any third parties access to your information. It is used solely for the purpose of processing your online order.

If our practice of handling personal information changes in the future, we will let you know by posting the updated policy on our website. We will notify you if our policy changes the way we use your information in a way not previously disclosed in this privacy policy. You will have an opportunity at that time to opt in or out of any new use of your information by contacting us at miniishop@rakanmasjid.com.

Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | ©2007
Powered by FreeWebshop.org 2.2.1 © 2007

Figure 4.21 Guarantee

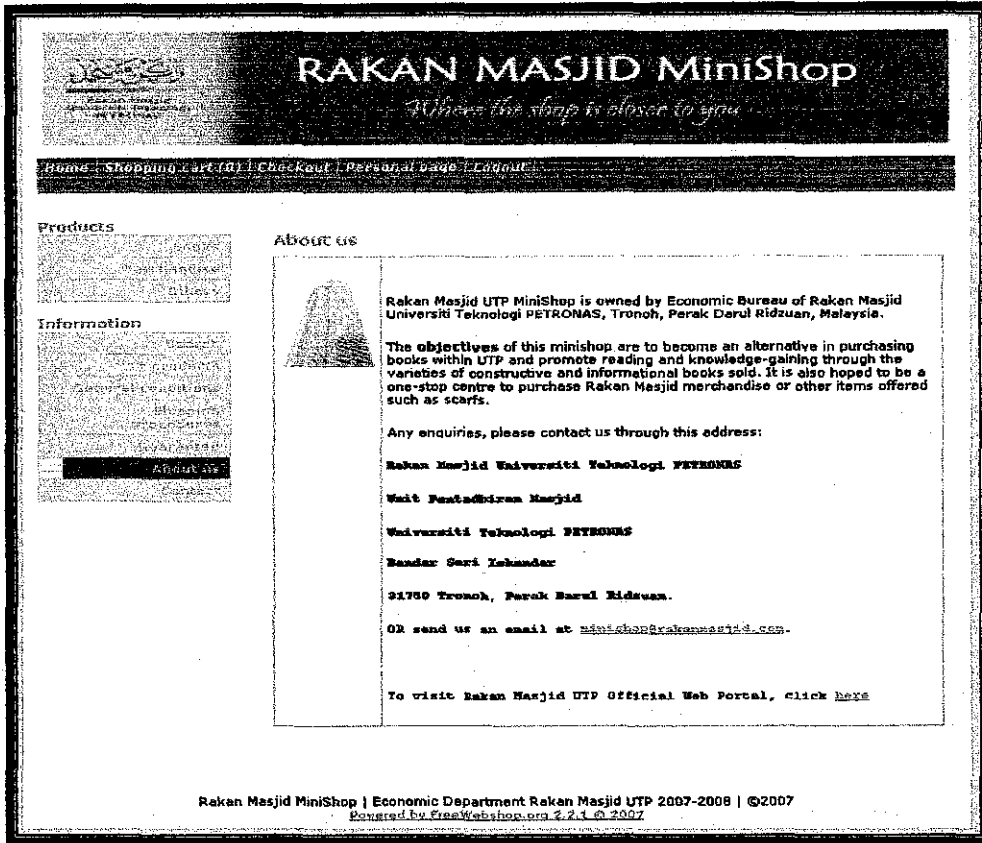


Figure 4.22 About Us

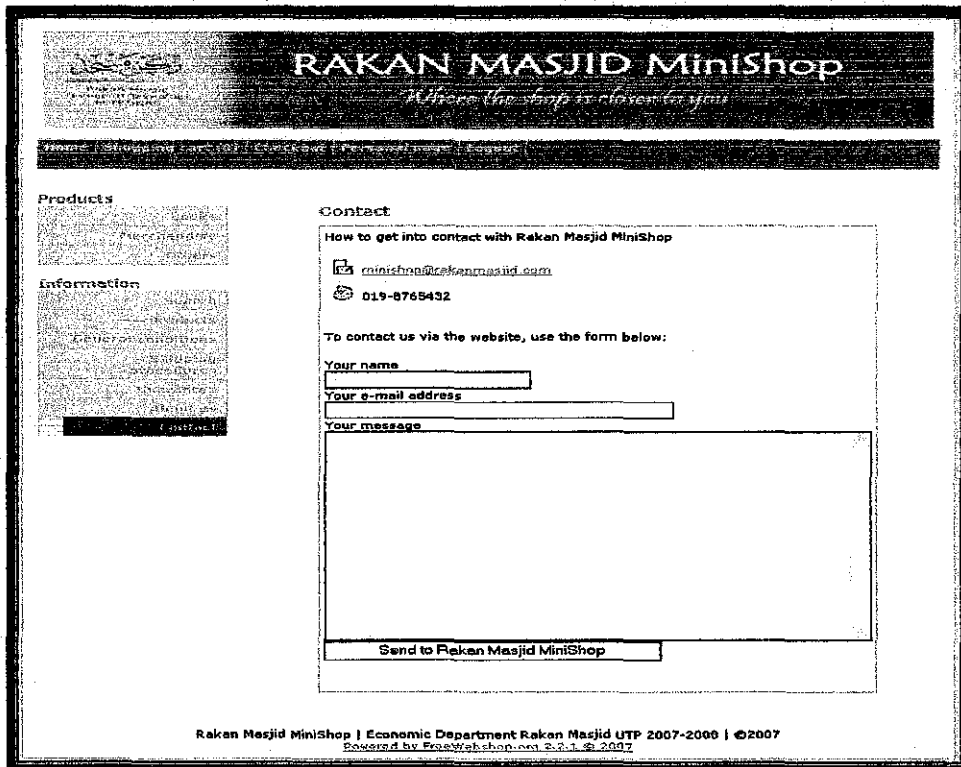


Figure 4.23 Contact Us

4.3 Payment Method – Internet Banking

For the project, internet banking will be used because it is easier for customers to pay online. Internet banking is a payment method which requires customers to transfer an amount of money to the seller’s business account based on items purchased. This is one of the importances of registering users, to enable the delivery of items based on payment made and address given. After customers make payment through internet banking, they will receive a receipt generated automatically by the system as evidence that they have successfully paid the items.



Figure 4.24 Auto-generated Receipt

CHAPTER 5: CONCLUSION

As a conclusion, the implementation of Rakan Masjid MiniShop will help to overcome problems faced by the students and the Economic department of Rakan Masjid UTP itself by meeting customer's product demands and system requirements. The system is developed to be as friendly as possible for customer's ease of use. The products sold are believed to be at affordable price. With the successful implementation of this online shop, the development of this project will meet its objectives.



CHAPTER 6: RECOMMENDATION

To organize an activity, money is among the most important matter that needs to be taken into consideration. Thus, it is recommended Rakan Masjid UTP to implement a web-based e-commerce or any business online because it is beneficial and can help the club to gain more income. With more money in the club's account, more activities can be organized. In addition, it is recommended to add more products such as free electronic books (e-books) or physical items to be sold online. This is to make into realization the project's third objective, which is to *be a one-stop centre for the community to purchase souvenirs and apparels*, as well as other items.

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APPENDICES

1. SURVEY

RAKAN MASJID MINISHOP

Where the shop is closer to you

The objective of this survey form is to collect information from UTP Community about their preferences on books and a few on online businesses. This information is essential for the development of a Final Year Project called "Rakan Masjid MiniShop".

Please fill in this survey form and answer all questions. If you have any suggestion, please write it down at the Suggestion section. Thank you in advance for your cooperation.

Name: _____

Student ID: _____

1. Please tick (✓) your occupation, year of study (for student) and programme.

- | | | |
|-----------------------------------|---|--|
| <input type="checkbox"/> Lecturer | <input type="checkbox"/> Foundation | <input type="checkbox"/> Chemical Engineering |
| <input type="checkbox"/> Student | <input type="checkbox"/> 1 st year | <input type="checkbox"/> Petroleum Engineering |
| | <input type="checkbox"/> 2 nd year | <input type="checkbox"/> Mechanical Engineering |
| | <input type="checkbox"/> 3 rd year | <input type="checkbox"/> Electrical & Electronic Engineering |
| | <input type="checkbox"/> 4 th year | <input type="checkbox"/> Civil Engineering |
| | <input type="checkbox"/> Final year | <input type="checkbox"/> ICT & BIS |
| | | <input type="checkbox"/> General Studies |
| | | <input type="checkbox"/> Others: _____ |

2. If UTP has its own online bookshop, would you use this facility or you prefer to go to physical bookshop?

Online bookshop

Physical bookshop



9. Would you like it if academic textbooks are sold online? Please state your reason(s).

No, because: _____

Yes, because: _____

10. How would you like the book(s) to reach you?

I prefer to collect it myself

Delivery service

11. Do you have credit card?

No

Yes

12. Which payment method do you prefer?

Credit card

Cash

Others (please specify) _____

13. What are the features you would like an online bookshop to have?

Browse for books

Online shopping cart purchasing capabilities

E-Catalogue

Book's Information(Synopsis, Price, Picture)

Others (please specify) _____

Suggestion Section.

2. PROJECT SOURCE CODE

a. Home Page

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Wenners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
  <h3></h3><br />
  <div id="navcontainer2">
    <ul>
      <li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=10">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**main"></a> <a
href="setlang.php?lang=uk&redirect_to=page**main"></a> </li>
    </ul>
  </div>
  <div id="menu">
    <h1>Products</h1>
    <div id="navcontainer"><ul id="navlist">
      <li><a href="index.php?group=5&page=categories">Books</a></li>
      <li><a href="index.php?group=4&page=categories">Merchandise</a></li>
      <li><a href="index.php?group=3&page=categories">Others</a></li>
    </ul>
  <br />
    <h1>Information</h1>
    <ul id="navlist">
      <li><a href="index.php?page=search">Search</a></li>
      <li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
      <li><a href="index.php?page=conditions&action=show">General conditions</a></li>
  
```



```

<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
</div>
<div id="content">
<table width="100%" class="datatable">
<caption>Welcome </caption>
<tr><td>
<p><p>&nbsp;</p><p><strong>Looking for an interesting book to read? Searching for used textbook? Or finding a gift for a friend? Look no more &#39;cause you have come to the right place, my dear friend!</strong></p><p>WELCOME to <strong>Rakan Masjid UTP MiniShop</strong>!</p><p>This mimishop is only for Universiti Teknologi PETRONAS community - the students, lecturers, and staff of UTP. Please log in to&nbsp;&nbsp;&nbsp;continue using this service. For new user, please register.</p></p> </td></tr>
</table>
<br />

<h2><div style="text-align:center;">Special offers</div></h2><br />
<table width="85%" class="datatable">
<caption>Product details</caption>
<tr><td>
<h5>Product ID: B001</h5><br />
<br />
<div style="text-align:center;">
<br />
<br />
<br />
<table class="borderless" width="90%">
<tr><td class="borderless">
<div style="text-align:left;">
<em><strong>Description:</strong></em>
<ul><li>Ayat-Ayat Cinta tells a dilemma love story of Fahri vs Aisya, Nurul, Maria and Noura with the background of Egypt-indonesia which will waken you up to lead a new life admiring for happiness and uplift our determination to make our valuable love inline with Islamic teachings. Ayat-ayat Cinta helps to teach us how to love Allah and Rasulullah SAW with all our heart thus educating us through beautiful guidelines on how to become a true Muslim and Muslimah. READ! And you will fall in love!!! </li></ul>
</div>
</td></tr>
</table>
</div>
<br />
<form method="POST" action="index.php?page=cart&action=add">
<div style="text-align:right">
<input type="hidden" name="prodid" value="2">
<big><strong>Price/piece: RM21.00</strong></big>
<br />
Quantity: <input type="text" size="4" name="numprod" value="1" maxlength="3">&nbsp;&nbsp;&nbsp;<input type="submit" value="Order" name="sub">

```



```

</form>

</div>
</td>
</tr>
</table>
<br /><br /> </div>
<div id="footer">
    Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```

b. Register

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Wenners / FreeWebshop.org" />
<title>Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
    <div id="header">
        <a href="index.php" target="_top"></a><br />
</div>
<div id="navcontainer2">
    <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my">Login</a></li><li><a href="index.php?page=customer&action=new">Register</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**customer$$action**new"></a> <a
href="setlang.php?lang=uk&redirect_to=page**customer$$action**new"></a> </li>
</ul>
</div>
</div>
<div id="menu">
    <h1>Products</h1>

```

```

<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
</div>
<div id="content">
<table width="80%" class="datatable">
<caption>Please provide as much information as possible</caption>
<tr><td>
<table width="100%" class="borderless">
<form method="POST" action="index.php?page=customer&action=save">
<tr><td>Login name (*)</td>
<td><input type="text" name="login" size="15" maxlength="15" value=""></td>
</tr>
<tr><td>Password (*)</td>
<td><input type="password" name="pass1" size="10" maxlength="10" value=""> (between 5 and 10
characters)</td>
</tr>
<tr><td>Password again (*)</td>
<td><input type="password" name="pass2" size="10" maxlength="10" value=""></td>
</tr>
<tr><td>Surname (*)</td>
<td><input type="text" name="name" size="30" maxlength="30" value=""></td>
</tr>
<tr><td>Prefix</td>
<td><input type="text" name="tussenvoegsels" size="10" maxlength="10" value=""></td>
</tr>
<tr><td>Initials (*)</td>
<td><input type="text" name="voorletters" size="10" maxlength="10" value=""></td>
</tr>
<tr><td>Company</td>
<td><input type="text" name="company" size="30" maxlength="70" value=""></td>
</tr>
<tr><td>Address (*)</td>
<td><input type="text" name="adres" size="30" maxlength="75" value=""></td>

```



```

</tr>
<tr><td>Zip (*)</td>
  <td><input type="text" name="postcode" size="15" maxlength="15" value=""></td>
</tr>
<tr><td>City (*)</td>
  <td><input type="text" name="plaats" size="30" maxlength="50" value=""></td>
</tr>
<tr><td>Country (*)</td>
  <td>
    <SELECT NAME="land">
      <OPTION VALUE="" SELECTED>
        <OPTION VALUE="Malaysia">Malaysia<OPTION
VALUE="Indonesia">Indonesia<OPTION VALUE="United Kingdom">United Kingdom<OPTION VALUE="United
States">United States
      </SELECT>
    </td>
</tr>
<tr><td>Telephone</td>
  <td><input type="text" name="telefoon" size="20" maxlength="20" value=""></td>
</tr>
<tr><td>E-mail (*)</td>
  <td><input type="text" name="email" size="30" maxlength="50" value=""></td>
</tr>
<tr><td class="borderless" colspan=2><div style="text-align:center;"><br /><input type="submit" value="Save
data" name="sub"><br />
  (* = must be filled in)</div></td>
</tr>
<td><input type="hidden" name="customerid" value="0">
</form>
</td></td>
</table>
</table> </div>
<div id="footer">
  Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a>  <!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```

c. Login

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Wemners / FreeWebshop.org" />
<title>◌◌◌ Welcome to Rakan Masjid UTP MiniShop ◌◌◌</title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
</div></div><br />
  <div id="navcontainer2">
    <ul>

<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my">Login</a></li><li><a href="index.php?page=customer&action=new">Register</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**my"></a> <a
href="setlang.php?lang=uk&redirect_to=page**my"></a> </li>
    </ul>
  </div>
  <div id="menu">
    <h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>

```

```

<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
<div id="content">
    <table width="60%" class="datatable">
    <caption>Use your personal code to login</caption>
    <tr><td>
        <form method="POST" action="login.php">
            <input type="hidden" value="page=my" name="pagetoload">
            <table class="borderless" width="100%">
                <tr><td class="borderless">Login name</td>
                <td class="borderless"><input type="text" name="name" size="20"></td>
            </tr>
                <tr><td class="borderless">Password</td>
                <td class="borderless"><input type="password" name="pass" size="20"></td>
            </tr>
            </table>
            <br />
            <div style="text-align:center;"><input type="submit" value="Login" name="sub"></div>
            <br />
            <div style="text-align:right;"><a href="?page=checklogin&lostlogin=1">Lost your login data?</a></div>
        </form>
    </td>
    </tr>
</table>
<br />
<div style="text-align:center;"><a href="index.php?page=customer&action=new">If you do not have a customer ID yet, click
here</a></div>
<br />
<br />
<br />
<table class="datatable"><caption>Why become a member?</caption><tr><td></td><td>In order to purchase products from our webshop you need to become a member. During
registration we need your name, a shipping address , e-mail address, etc. We need this information to correctly handle your
purchase.<br /><br /><strong>Your data will only be used by us.</strong><br /><br /><br />After you become a member you
additionally can:<ul><li>Logon to the webshop from any PC<li>Order products<li>Monitor the status of ordered
products<li>Manage your shopping cart</ul></td></tr></table><br />
    </div>
    <div id="footer">
        Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy 2007</small></a>
        <!-- you can
add a page counter below this line!! -->
    </div>
</div>
</body>
</html>

```

d. Products – Books

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Wemners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
<h3></h3><br />
    <div id="navcontainer2">
      <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=group**5$$page**categories"></a> <a
href="setlang.php?lang=uk&redirect_to=group**5$$page**categories"></a> </li>
      </ul>
    </div>
    <div id="menu">
      <h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li id="active"><a id="current" href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>

```



```

</ul>
</div>
<div id="content">
<table width="80%" class="datatable">
<caption>The categories in this group</caption>
<tr><td><div style="text-align:center;">
<table width="100%" class="borderless"><tr><td width="33%" valign="top"><div style="text-align:center;"><a class="plain"
href="index.php?page=browse&action=list&group=5&cat=7&orderby=DESCRIPTION"><br />Educational (0)</a><br /></div></td><td width="33%" valign="top"><div style="text-
align:center;"><a class="plain" href="index.php?page=browse&action=list&group=5&cat=8&orderby=DESCRIPTION"><br />General (3)</a><br /></div></td><td width="33%"
valign="top"><div style="text-align:center;"><a class="plain"
href="index.php?page=browse&action=list&group=5&cat=6&orderby=DESCRIPTION"><br />Religious (0)</a><br /></div></td></tr><tr><td width="33%" valign="top"><div style="text-
align:center;"><a class="plain" href="index.php?page=browse&action=list&group=5&cat=9&orderby=DESCRIPTION"><br />Used books (0)</a><br /></div></td></tr></table>
</table>
</div>
<div id="footer">
Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a>
<!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```

e. Products – Merchandise

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Wemners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
<div id="header">
<a href="index.php" target="_top"></a><br />
<h3></h3><br />
<div id="navcontainer2">
<ul>

```

```

<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=group**4$$page**categories"></a> <a
href="setlang.php?lang=uk&redirect_to=group**4$$page**categories"></a> </li>
</ul>
</div>
<div>
<div id="menu">
<h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li id="active"><a id="current" href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
<div id="content">
<table width="80%" class="datatable">
<caption>The categories in this group</caption>
<tr><td><div style="text-align:center;">
<table width="100%" class="borderless"><tr><td width="33%" valign="top"><div style="text-align:center;"><a class="plain"
href="index.php?page=browse&action=list&group=4&cat=11&orderby=DESCRIPTION"><br />Keychain (0)</a><br /></div></td><td width="33%" valign="top"><div style="text-
align:center;"><a class="plain"
href="index.php?page=browse&action=list&group=4&cat=12&orderby=DESCRIPTION"><br />Pen (0)</a><br /><br /></div></td></tr></table>
</td></tr>
</table>
</div>
<div id="footer">
Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```


f. Products – Others

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Weners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
</div>
<div id="navcontainer2">
  <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=group**3$$page**categories"></a> <a
href="setlang.php?lang=uk&redirect_to=group**3$$page**categories"></a> </li>
</ul>
</div>
<div id="menu">
  <h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li id="active"><a id="current" href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>

```

```

<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
<div id="content">
<br />
<table width="80%" class="datatable">
<caption>The categories in this group</caption>
<tr><td><div style="text-align:center;">
<table width="100%" class="borderless"><tr><td width="33%" valign="top"><div style="text-align:center;"><a class="plain"
href="index.php?page=browse&action=list&group=3&cat=10&orderby=DESCRIPTION"><br />Brooch & Pin (0)</a><br /><br /></div></td><td width="33%" valign="top"><div style="text-
align:center;"><a class="plain" href="index.php?page=browse&action=list&group=3&cat=5&orderby=DESCRIPTION"><br />Scarf (0)</a><br /><br /></div></td></tr>
</table>
</div>
<div id="footer">
Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line! -->
</div>
</div>
</body>
</html>

```

g. Search Products

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Weners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
<div id="header">
<a href="index.php" target="_top"></a><br />
<h3></h3><br />
<div id="navcontainer2">
<ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&iid=2">Personal page</a></li><li><a href="logout.php">Logout</a></li></ul>

```



```

href="setlang.php?lang=nl&redirect_to=page**search"></a> <a
href="setlang.php?lang=uk&redirect_to=page**search"></a> </li>
</ul>
</div>
</div>
<div id="menu">
<h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li id="active"><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div> </div>
<div id="content">
<table summary="search form" class="datatable" width="60%">
<caption>Find a product</caption>
<tr>
<td>
<form method="post" action="index.php?page=browse">
Search for <input type="text" name="searchfor" size="40">
<br />
Search method<br />
<SELECT NAME="searchmethod">
<OPTION VALUE=" AND " SELECTED>Match all words <OPTION VALUE=" OR
">Match any word </SELECT>
<br />
<br />
<div style="text-align:center;"><input type="submit" value="Search"></div>
</form>
</td>
</tr>
</table> </div>
<div id="footer">
Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line! -->

```

```

</div>
</div>
</body>
</html>

```

h. General Condition

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Weners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
</div>
<div id="navcontainer2">
  <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**conditions$$action**show"></a> <a
href="setlang.php?lang=uk&redirect_to=page**conditions$$action**show"></a> </li>
</ul>
</div>
</div>
<div id="menu">
  <h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>

```



```

<li id="active"><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
<div id="content">
    <form method="post" action="index.php?page=shipping">
        <textarea rows="30" cols="65" readonly>Prices and&nbsp;availability -&nbsp;Rakan Masjid MiniShop works to ensure
the current prices and availability of all online products, however, prices are subject to change. We do not warrant the accuracy
of website information regarding prices and availability. We reserve the right to correct any errors, inaccuracies or omissions
relating to an order at any time (this may mean correcting an error after you have submitted your initial order).<strong>
</strong>Order -&nbsp;Orders&nbsp;are to be&nbsp;made during the lecture semester only. Orders made during semester
break will not be&nbsp;entertained. Free delivery to all. For a successful delivery, we require a full address and&nbsp;contact
number. Products ordered will be delivered to customer after 5pm in any weekdays, within 2 days of delivery as according to
shipping procedures. Thus, you are required to be at the address location after 5pm so that delivery will be successful. We will
not be responsible for late deliveries made under the following circumstances: a. Recipient is not present at the address given at
the time of delivery; b. The given address was incorrect and insufficient; c. No valid contact number was given to us to make
reasonable attempts to contact the&nbsp;recipient in order to execute order successfully.&nbsp;Cancellation -
<strong>&nbsp;</strong>You cannot make cancellation on order and no refund can be made. Payment -&nbsp;All payments
should be made in Ringgit Malaysia. Other currency will not be accepted. Monitors and Displays -<strong> </strong>We have
made every effort to display the colors of our online products as accurately as possible yet due to individual monitor &amp;
display color settings, the color of the products will vary depending on your monitor. We cannot guarantee that your monitor
will accurately display the product colors.&nbsp;<p>&nbsp;</p></textarea><br />
    </form>
</div>
<div id="footer">
    Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```

i. Shipping Procedures

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />

```

```

<meta name="author" content="E. Wenners / FreeWebshop.org" />
<title>Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
  <h3></h3><br />
  <div id="navcontainer2">
    <ul>

<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**info$$action**shipping"></a> <a
href="setlang.php?lang=uk&redirect_to=page**info$$action**shipping"></a> </li>
    </ul>
  </div>
  <div id="memu">
    <h1>Products</h1>
  <div id="navcontainer"><ul id="navlist">
    <li><a href="index.php?group=5&page=categories">Books</a></li>
    <li><a href="index.php?group=4&page=categories">Merchandise</a></li>
    <li><a href="index.php?group=3&page=categories">Others</a></li>
  </ul>
  <br />
  <h1>Information</h1>
  <ul id="navlist">
    <li><a href="index.php?page=search">Search</a></li>
    <li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
    <li><a href="index.php?page=conditions&action=show">General conditions</a></li>
    <li id="active"><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
    <li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
    <li><a href="index.php?page=info&action=aboutus">About us</a></li>
    <li><a href="index.php?page=contact">Contact</a></li>
  </ul>
  </div>
  <div id="content">
    <table class="datatable"><caption>Shipping method</caption><tr><td></td><td><p>&nbsp;</p></td></tr></table>
    <p></p>
    <p>Orders placed online are generally processed and delivered within 2 business days if the products are in stock.
    If an ordered product is out of stock, you will be notified early via email and the item will be delivered upon arrival. For
    used textbooks, it will implement first come first serve basis, thus it will be limited to those who orders early, depending on
    availability.</p>
    <p></p>
  </div>
  <div class="main">After your initial online order, we will send you a confirmation
  
```

email. It will include a list of the products you ordered, the address that the delivery will be sent to, and the total amount that will be charged. You will also receive an order number that can be referenced, in case you have any questions, concerns, or you would like to request a change to your order, send us an email at minishop@rakanmasjid.com. Any changes to order should be informed within 24 hours of the first order. You will receive a second email once your order has been delivered. This will list the status of all items ordered, date of processing, and shipping method. The email will also indicate out-of-stock items. Backordered items will be sent as soon as we receive them.

```

<div id="footer">
    Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a>    <!-- you can
add a page counter below this line! -->
</div>
</div>
</body>
</html>
    
```

j. Guarantee

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Weners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
    <div id="header">
        <a href="index.php" target="_top"></a><br />
</div></div>
<div id="navcontainer2">
    <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**info$$action**guarantee"></a> <a
href="setlang.php?lang=uk&redirect_to=page**info$$action**guarantee"></a> </li>
</ul>
</div>
</div>
    
```

```

<div id="menu">
    <h1>Products</h1>
<div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
</ul>
<br />
<h1>Information</h1>
<ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li id="active"><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>      </div>
    <div id="content">
        <table class="datatable"><caption>Guarantee</caption><td></td><td><p>&nbsp;</p><p>&nbsp;</p><p>Information you provide us is strictly confidential. Rakan Masjid MiniShop values its customers and is
committed to responsible practices in handling customer information. We do not sell or share any of the information you provide
to us. We do not authorize any third parties access to your information. It is used solely for the purpose of processing your online
order.  If
our practice of handling personal information changes in the future, we will let you know by posting the updated policy on our
website. We will notify you if our policy changes the way we use your information in a way not previously disclosed in this
privacy policy. You will have an opportunity at that time to opt in or out of any new use of your information by contacting us at
<a
href="mailto:minishop@rakanmasjid.com">minishop@rakanmasjid.com</a>.</p><p>&nbsp;</p><p>&nbsp;</p></td></tr></t
able><br /><br />      </div>

<div id="footer">
    Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy 2007</small></a>    <!-- you can
add a page counter below this line! -->
</div>
</div>
</body>
</html>

```


k. About Us

```

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="content-type" content="text/html; charset=ISO-8859-1" />
<meta name="description" content="" />
<meta name="keywords" content="book, brooch, pin, merchandise, keywords" />
<meta name="author" content="E. Weners / FreeWebshop.org" />
<title> Welcome to Rakan Masjid UTP MiniShop </title>
<link rel="stylesheet" type="text/css" href="freewebshop.css" />
</head>
<body>
<div id="container">
  <div id="header">
    <a href="index.php" target="_top"></a><br />
  <h3></h3><br />
  <div id="navcontainer2">
    <ul>
<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
href="setlang.php?lang=nl&redirect_to=page**info$$action**aboutus"></a> <a
href="setlang.php?lang=uk&redirect_to=page**info$$action**aboutus"></a> </li>
    </ul>
  </div>
  <div id="menu">
    <h1>Products</h1>
    <div id="navcontainer"><ul id="navlist">
<li><a href="index.php?group=5&page=categories">Books</a></li>
<li><a href="index.php?group=4&page=categories">Merchandise</a></li>
<li><a href="index.php?group=3&page=categories">Others</a></li>
    </ul>
  <br />
  <h1>Information</h1>
  <ul id="navlist">
<li><a href="index.php?page=search">Search</a></li>
<li><a href="index.php?page=browse&action=shownew"><font color=red><strong>New</strong></font> products</a></li>
<li><a href="index.php?page=conditions&action=show">General conditions</a></li>
<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li id="active"><a href="index.php?page=info&action=aboutus">About us</a></li>

```

```

<li><a href="index.php?page=contact">Contact</a></li>
</ul>
</div>
<div id="content">
  <table class="datatable"><caption>About us</caption><td></td><td><p>&nbsp;</p><p class="style5">Rakan Masjid UTP MiniShop is owned by Economic Bureau of
Rakan Masjid Universiti Teknologi PETRONAS, Tronoh, Perak Darul Ridzuan, Malaysia. </p><p class="style5">The
<strong>objectives</strong> of this minishop are to become an alternative in purchasing books within UTP and promote reading
and knowledge-gaining through the varieties of constructive and informational books sold. It is also hoped to be a one-stop
centre to purchase Rakan Masjid merchandise or other items offered such as scarfs.</p><p class="style5">Any enquiries, please
contact us through this address:</p><pre class="style13 style5" align="justify"><strong>Rakan Masjid Universiti Teknologi
PETRONAS</strong></pre><pre class="style13 style5" align="justify"><strong>Unit Pentadbiran Masjid</strong></pre><pre
class="style13 style5" align="justify"><strong>Universiti Teknologi PETRONAS</strong></pre><pre class="style13 style5"
align="justify"><strong>Bandar Seri Iskandar</strong></pre><pre class="style13 style5" align="justify"><strong>31750
Tronoh, Perak Darul Ridzuan.</strong></pre><pre class="style13 style5" align="justify">OR send us an email at <a
href="mailto:minishop@rakanmasjid.com">minishop@rakanmasjid.com</a>.</pre><pre class="style13 style5"
align="justify">&nbsp;</pre><pre class="style13 style5" align="justify">To visit Rakan Masjid UTP Official Web Portal, click
<a href="http://www.rakanmasjid.com">here</a></pre></td></tr></table><br />
</div>
<div id="footer">
  Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
add a page counter below this line!! -->
</div>
</div>
</body>
</html>

```

1. Contact

```

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</head>
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    <a href="index.php" target="_top"></a><br />
</div></div></div>
<div id="navcontainer2">
  <ul>

```

```

<li><a href="index.php?page=main">Home</a></li><li><a href="index.php?page=cart&action=show">Shopping cart
(0)</a></li><li><a href="index.php?page=conditions&action=checkout">Checkout</a></li><li><a
href="index.php?page=my&id=2">Personal page</a></li><li><a href="logout.php">Logout</a></li><li><a
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<li><a href="index.php?page=info&action=shipping">Shipping procedures</a></li>
<li><a href="index.php?page=info&action=guarantee">Guarantee</a></li>
<li><a href="index.php?page=info&action=aboutus">About us</a></li>
<li id="active"><a href="index.php?page=contact">Contact</a></li>
</ul>
</div> </div>
<div id="content">
<table width="70%" class="datatable">
<caption>Contact</caption>
<tr><td>
How to get into contact with Rakan Masjid MiniShop<br />
<br />
<table class="borderless">
<tr><td>&nbsp;&nbsp;&nbsp;<a
href="mailto:minishop@rakanmasjid.com">minishop@rakanmasjid.com</a></td></tr>
<tr><td>&nbsp;&nbsp;&nbsp;019-8765432</td></tr>
</table>
<br />
<br />
To contact us via the website, use the form below:<br />
<form method="POST" action="index.php?page=contact">
Your name<br />
<input type="text" name="name" size="25" maxlength="25" value=""><br />
Your e-mail address<br />
<input type="text" name="email" size="45" maxlength="45" value=""><br />

```



```

Your message<br />
<textarea name="message" rows=15 cols=55 value=""></textarea><br />
<input type="hidden" name="action" value="mailform">
<input type="submit" value="Send to Rakan Masjid MimiShop">
</form>
<br />
</td></tr>
</table> </div>
<div id="footer">
    Rakan Masjid MiniShop | Economic Department Rakan Masjid UTP 2007-2008 | &copy;2007<br /><a
href="http://www.freewebshop.org"><small>Powered by FreeWebshop.org 2.2.1 &copy; 2007</small></a> <!-- you can
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```